



Inland Revenue
Te Tari Taake

“Tax Administration for the 21st Century”

“What Inland Revenue Wants”

Greg James
Deputy Commissioner Change

12 June 2014

We need to change policy and our delivery

Policy	Delivery
<p>Simplify current products (legislative changes)</p> <p>Respond to Government mandated policy changes</p>	<p>Optimise channel delivery</p> <p>Streamline front and back office processes</p> <p>Leverage data insights to drive intelligence led approaches</p>
<p>Underlying Capability Flexible and Modular Whole of System View</p>	



Now is the time to change

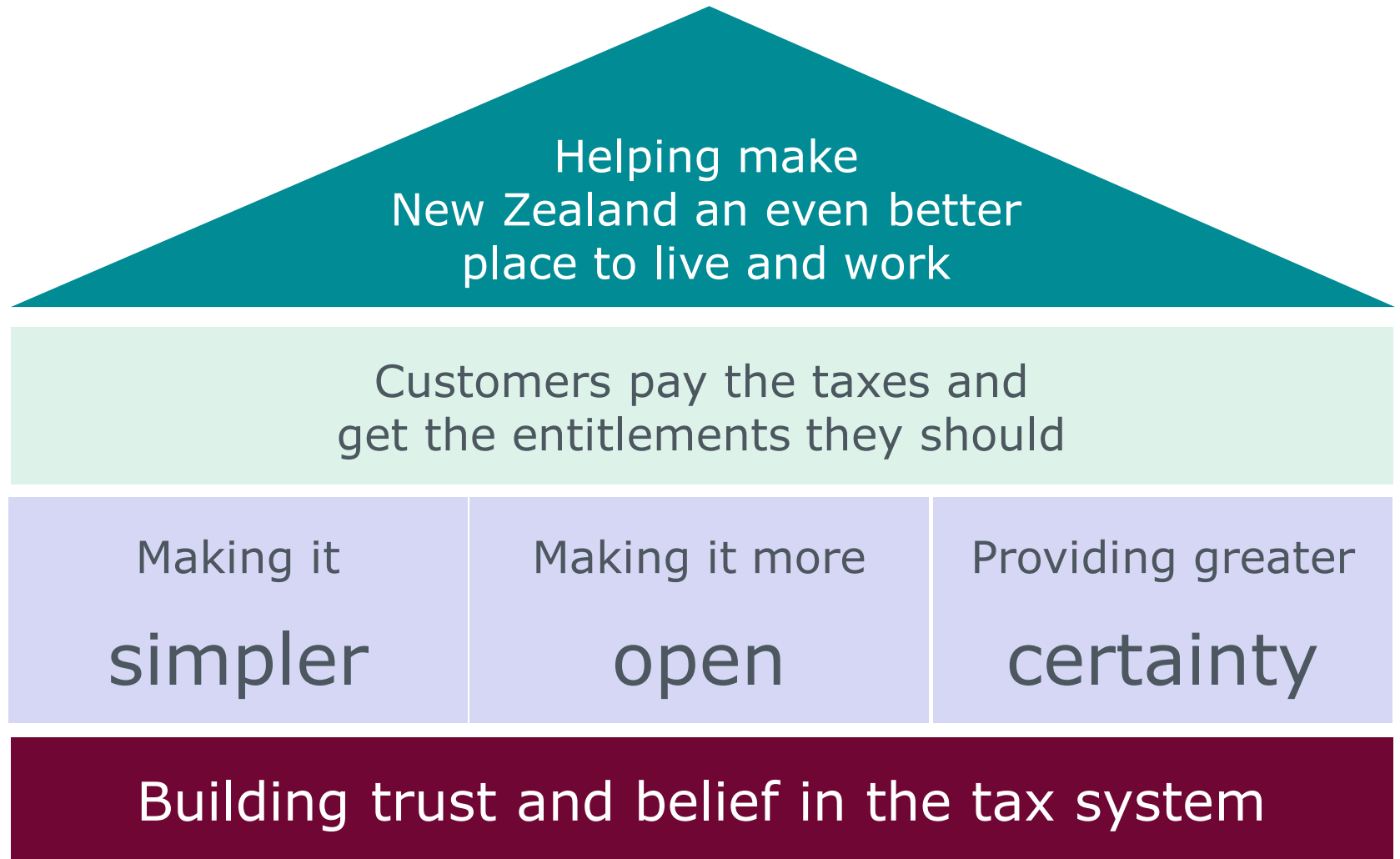


Photo credit: Norfolk Record Office

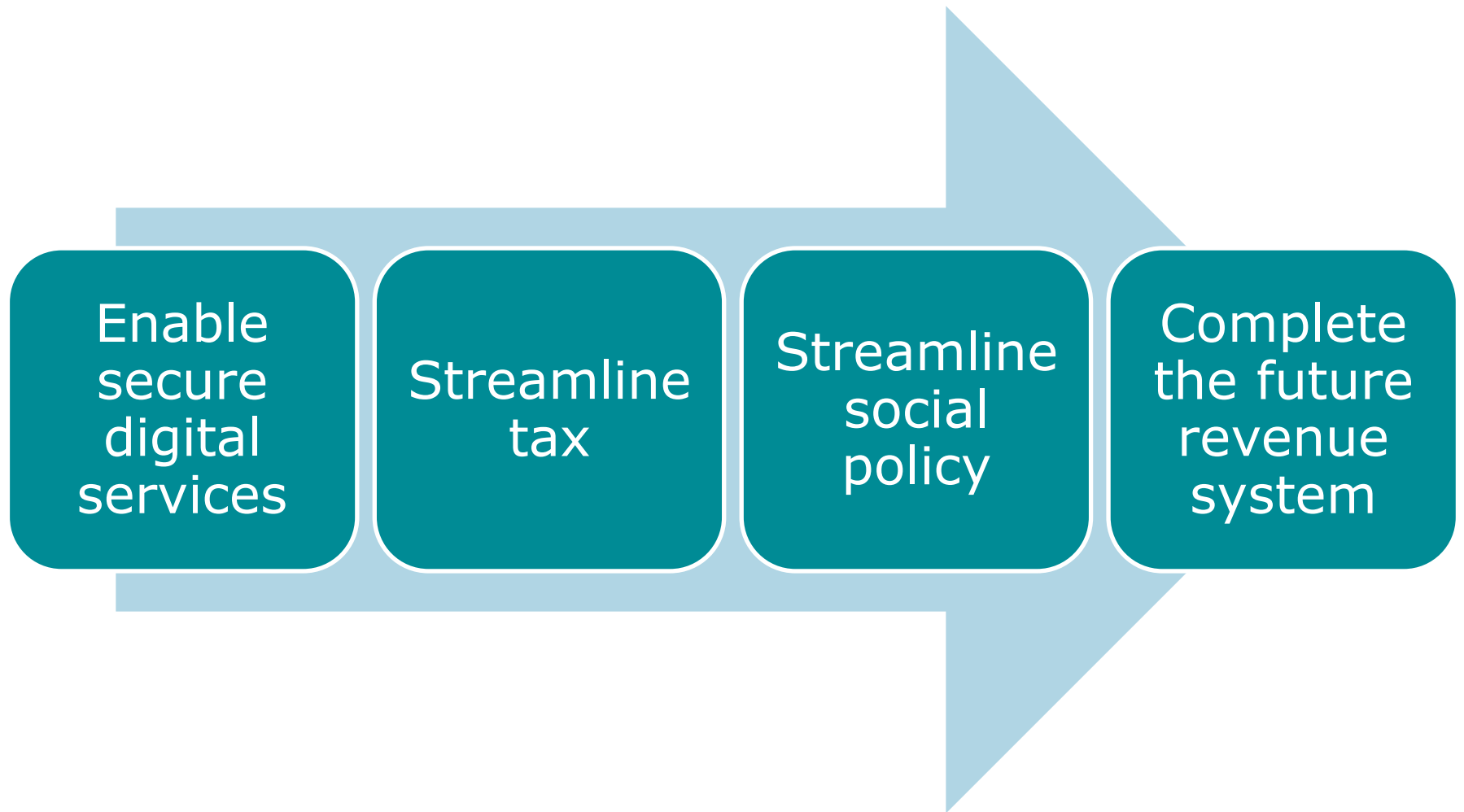


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Our change journey



We have a roadmap to get there



We can't do this alone



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