

TAX ADMINISTRATION IN THE 21ST CENTURY

A TAX ADVISOR'S PERSPECTIVE

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June 2014
kpmg.com/nz

**FUELLING
PROSPERITY** 

WHY DO WE NEED TO REFORM?

5,340

TAX AGENTS

362,000

CORPORATE TAX
RETURNS

238,000

TRUST RETURNS

154,000

PARTNERSHIP
RETURNS

1,090,000

INDIVIDUAL INCOME
TAX RETURNS

70%

FILE INCOME
TAX RETURNS
ON TIME



MAJORITY DON'T
FILE TAX RETURNS
ONLINE

TAX ADVISORS

WHAT WE DO NOW



COLLATION/
TAX RETURNS



RISK REVIEWS
/AUDITS



ADMINISTRATION



ADVICE



RULINGS

TAX ADVISORS FUTURE FOCUS



FOCUS ON
COMPLIANCE



FOCUS ON
ADVISORY



REAL TIME
IRD REVIEWS



REAL TIME
COMPLIANCE



MORE
RETURNS

CURRENT BARRIERS



**UNNECESSARY
ADMINISTRATION
& INEFFICIENT
PROCESSING**

**INEFFICIENT
TAX POLICY**

**KNOWLEDGE
CONSTRAINTS
& LACK OF
COMMERCIALITY**

**FOCUS OF
RISK REVIEWS
& AUDITS**

PROPOSED REFORM

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PREDICTABILITY

Confidence in the accuracy
and fairness of the system

Consistent, predictable responses
from Inland Revenue

Certainty regarding amount of
tax to pay

Consistent standards but autonomy
where needed

PROPOSED REFORM

ACCESSIBILITY

Educating taxpayers

No one-size fits all approach

Role of intermediaries

Resources for non-native
English speakers

PROPOSED REFORM

EFFICIENCY

Faster/cost-effective
access to IRD views

Exchange of information
between Government agencies

Electronic filing, submission
of documents online

No duplication of taxpayer
information requests

THE TRANSITION

FOCUS

on preventing
massive
upheaval

COHERENT

reforms that
are politically
sustainable

OPTIONS

for those
who are not
comfortable
moving to an
online world

PRIVACY

is maintained
without
intrusive
security
questions

TAX SHOULD BE SIMPLE

Inland Revenue
(and tax policy)
will need to change

Intermediaries
become
important

Access to and
integrity of
taxpayer data

THANK YOU

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